

Costs and Limitations

| Capability | Description of capability | Ambulatory | Inpatient | Types of Costs or Fees to be paid by a provider for the capability | Additional Types of Costs or Fees | | Limitations (Contractual / Business Practices) | | Limitations (Technical / Practical) | |
|------------|---------------------------|------------|-----------|--|---|---|--|--|--|--|
| | | | | | Additional types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of: | | Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter: | | Limitations of a technical, technological or practical nature that a user may encounter that could: | |
| | | | | | > the capability. | > any data generated in the course of using the capability. | > in the implementation or use of the capability. | > in connection with the data generated in the course of using the capability. | > prevent or impair the successful implementation, configuration, customization, maintenance, support, or use of the capability. | > prevent or limit the use, exchange, or portability of any data generated in the course of using the capability |

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| <p>Direct messaging functionality (including transitions of care, discharge summaries, and clinical messaging functionality).</p> | <p>This functionality allows users to send and receive Direct-based messages to/from other users of certified health IT systems. Direct messages may include clinical data, notes, and other information, subject to the limitations noted.</p> | X | X | <p>Licensing and subscription fee included in monthly base service agreement.</p> | <p>Base licensing and subscription fee is per provider for Ambulatory setting or per bed for In-patient setting. One additional authorized user of direct mail account is available free.</p> | <p>Storage and archiving of Direct messages on Bradoc hosted, HIPAA-compliant servers is included with the annual licensing and subscription fee at no additional charge. Most of our customers rely exclusively on this service.</p> | <p>Pursuant to EMRDirect's security policy, the Direct messaging capability is restricted and users will be unable to exchange messages with users of third-party HISPs with whom the developer does not have a trust agreement.</p> | None | <p>Direct messaging capability is limited to 500 messages in any 24 hour period.</p> | <p>Messages archived on EMRDirect's hosted, HIPAA compliant, servers will be retrieved and furnished to the provider within 30 business days of a written request being received by Bradoc.</p> |
| <p>[Relevant certification criteria:170.314(b)(1) and (2), e(1)-(3).]</p> | <p>Our Direct offerings support related Meaningful Use and ONC requirements for sending and receiving transitions of care summary documents. We also support a range of other messaging options.</p> | | | | <p>A connection fee will be charged to establish a connection to each third-party HISP with whom EMRDirect currently has no relationship. The cost of establishing connections can be substantial and may exceed the annual licensing and subscription fee in some cases. All costs are passed on to the customer(s) who requests the connection.</p> | <p>However, additional fees will apply should the customer wish to host or archive Direct messages and related content (e.g. attachments, metadata) on the customer's or a third party's server(s). Fees are based strictly on the time, materials, and other costs to Bradoc to accommodate customer's specific requirements.</p> | <p>Should a provider wish to establish a new connection with a third-party HISP, provider must lodge a service request identifying the third-party HISP along with contact information for the HISP. EMRDirect will establish, maintain and support technology to manage the connection. Third-party HISPs must agree to EMRDirect's connection and trust agreement. EMRDirect will make every effort in good faith to establish such connectivity within a reasonable time frame (no longer than 3 months). However, we do not warrant that EMRDirect will be able to establish agreements and required connections with all third-party HISPs.</p> | | <p>Storage and archiving of Direct messages on Bradoc's hosted, HIPAA-compliant servers is included with the annual licensing and subscription fee at no additional charge. Most of our customers rely exclusively on this service. Bradoc will make every effort to accommodate customer's additional needs or specific requirements, if any. Customers with special hosting or archiving needs should inquire about the availability of these services and should refer to the "Additional Types of Costs or Fees" that may apply.</p> | |

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| E-Prescribing, Drugs, Allergies, Interaction checks, Order Entry [Relevant certification criterias: 170.314 (a)(1),(2),(6),(7),(10),(16)) and 170.314 (b)(3) | This functionality allows users to electronically prescribe medications, keep a log of patients medications, perform any drug-drug or drug-allergy interaction checks, electronically enter medication orders and transmit the prescription to the pharmacy, receive patients medications from central clearing-house like Surescripts and record any medications administered to the patient while at the facility. Our offerings support related Meaningful Use and ONC requirements for all the mentioned criterias defined and listed here. | x | x | Licensing and subscription fee included in monthly base service agreement. | Base licensing and subscription fee is per provider per month. There is a base one time cost to set-up providers access, conduct identity proofing and necessary background checks (NPI, DEA etc). | N/A | Pursuant to NewCrop's policies and capabilities, medication list and records are only available if the information is available in Surescripts system. | N/A | N/A | N/A |
| Information Exchange with 3rd Party / Public Health Agencies [Relevant certification criterias: 170.314 (f)(1)(2)(3)(4) and 170.314 (b)(6) | This functionality allows users to exchange or transmit patient health information like Immunization, Syndromic Diseases, Lab Tests and Results with various public health agencies OR integrate with desired 3rd party systems used within healthcare world. Our Bradoc EHR software offering supports all related Meaningful Use and ONC requirements defined using standard HL7 specifications. We work with clinics/hospitals to establish workflow and connection with various public health agencies to facilitate easy exchange of such information. Our exchange capabilities include batch upload, API/Webservices and scheduled jobs at pre-determined intervals. | x | x | Licensing and subscription fee included in monthly base service agreement. | There is a base one time cost to set-up exchange capabilities with various health agencies and an annual maintenance fee. | N/A | N/A | N/A | The exchange capabilities are limited to HL7 specifications defined. | N/A |